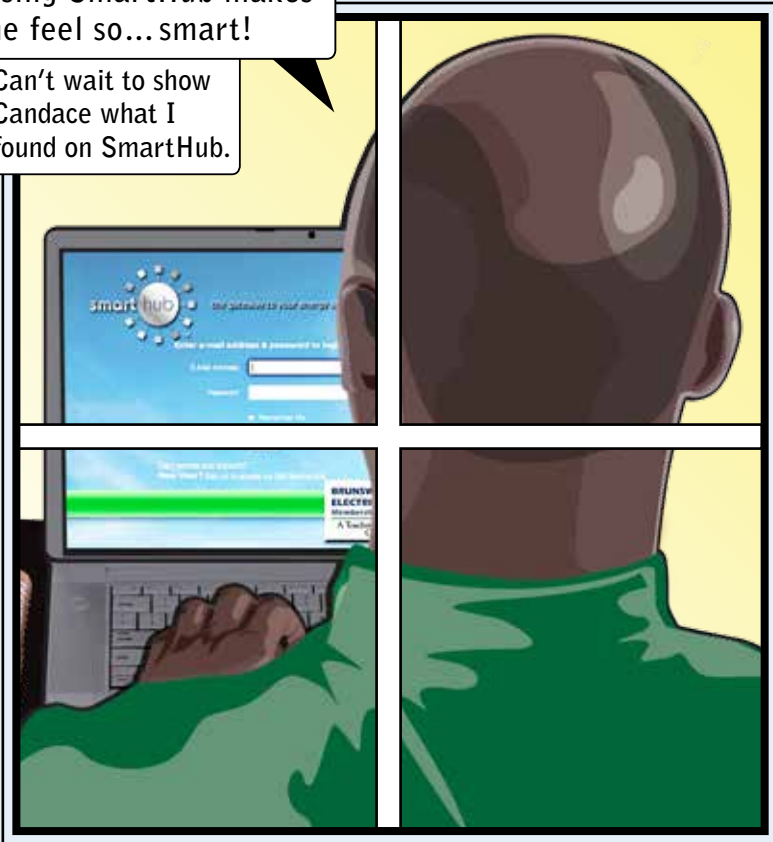


Your Smart Guide To USING SMARTHUB

Enjoy free & convenient ways to manage
your electric usage & payments!

Using SmartHub makes
me feel so... smart!

Can't wait to show
Candace what I
found on SmartHub.



**BRUNSWICK
ELECTRIC**
Membership Corporation



A Touchstone Energy®
Cooperative 



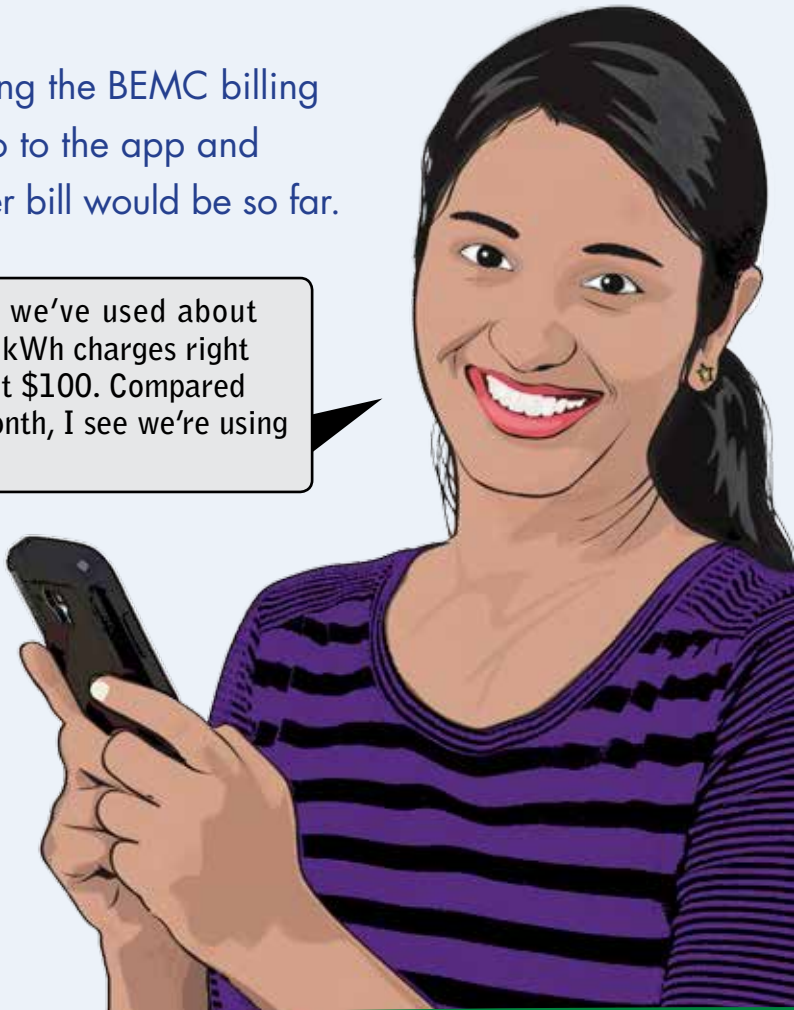
Wondering how your friends & neighbors are using SmartHub?

Meet Candace

Third-generation co-op members Candace and her husband, Sam, are both busy working and raising teenage boys. There's not a lot of time to think about how to save on their energy bill, but they know they need to. Luckily Candace found a powerful tool – SmartHub!

At any time during the BEMC billing cycle she can go to the app and estimate what her bill would be so far.

So far this month we've used about 1,000 kWh, so our kWh charges right now would be about \$100. Compared to this time last month, I see we're using less energy.





And she's taught their kids to access SmartHub on their laptop to see what activities use the most electricity. She wants them to be smart about energy savings, too!

Look at how high last Sunday's usage was! We did eight loads of laundry...

I know some of them weren't full...and the dryer was going all day long.

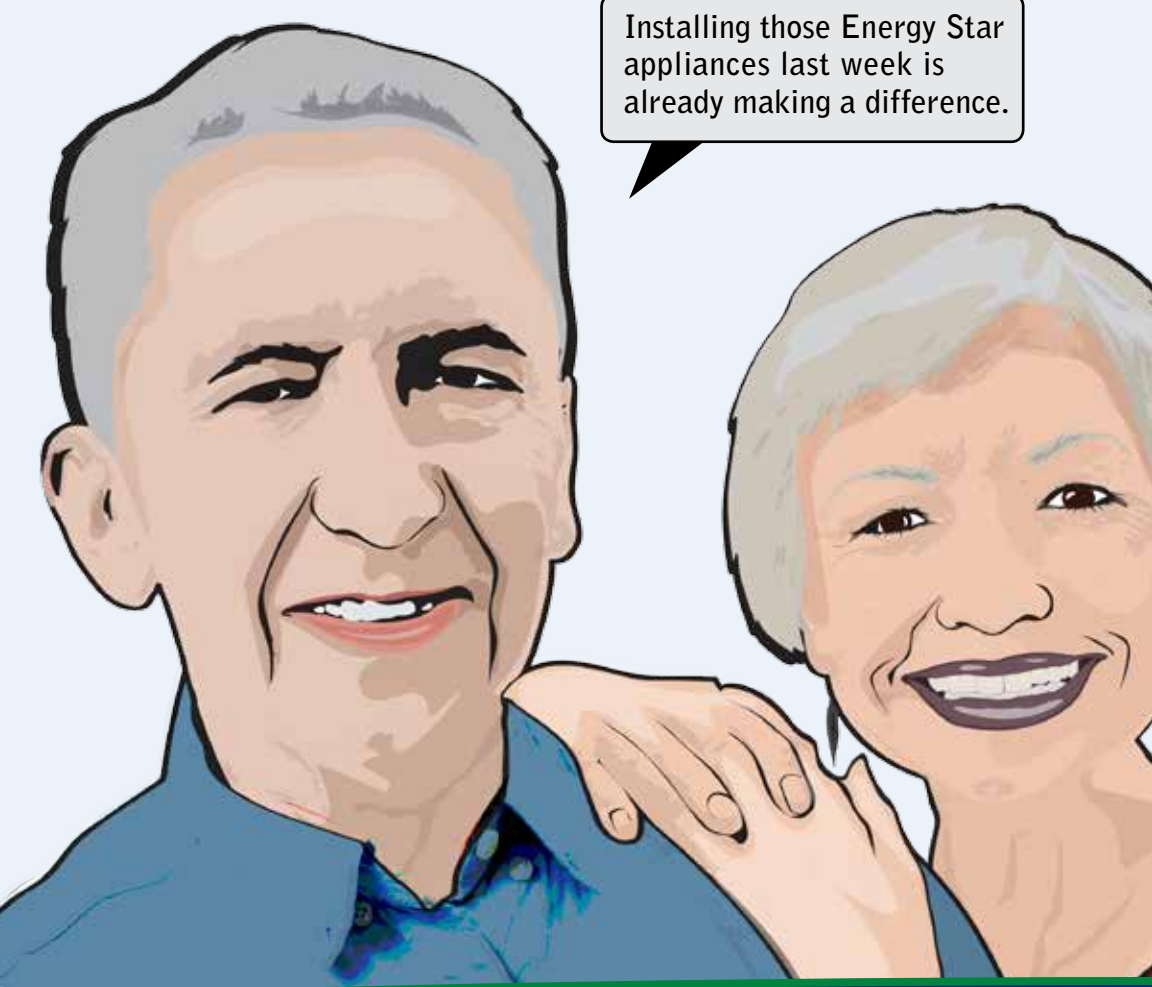


Candace likes to make smart decisions, so when she's really busy she can count on email alerts from BEMC to let her know when her usage is high.

I know I can turn the AC temperature up a little and turn the ceiling fans on. And I'll check on the BEMC weatherization loans I've heard so much about.

Meet Tony and Vi

Tony and Vi became BEMC members when they retired to the area five years ago. Being a *member* instead of a *customer* was a new concept to them, and they like it! They talk to their friends and neighbors about the co-op, and also their favorite new app – SmartHub!

An illustration of an elderly couple, Tony and Vi. Tony is on the left, wearing a blue collared shirt, and Vi is on the right, wearing a blue top. They are both smiling warmly. Vi has her hand on Tony's shoulder. A speech bubble points to them from the text above.

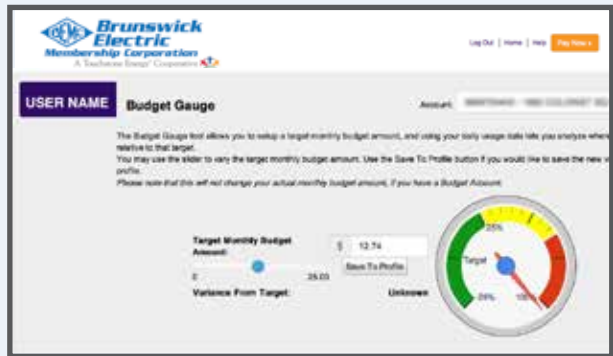
Installing those Energy Star appliances last week is already making a difference.



Tony compares usage by seasons and years, and likes to see what changes in behavior make a difference in their bill. Whenever it fits his schedule, Tony can compare how much warmer or cooler

it's been this year compared to the past, and see if their energy usage is in line. He also likes to view usage day by day and see when they use the most electricity.

We rely on our smartphones these days, and this makes it so easy!



Vi can't help it; she likes to brag about how much they can save because they are smart energy consumers. She even pays her bill using the free app on her phone.

Now About You!

ENJOY 24-HOUR ACCESS TO YOUR ACCOUNT,
FROM ANYWHERE!

SmartHub makes it easy for you to pay your bill and manage your account 👍❤️

You can receive an e-mail notification when a new power bill is generated. The e-mail includes a link for easy 😊 navigation to your billing information....

...And you can use SmartHub 👍 to review account information and pay your electric bill ⚡ or you may choose to pay in a different manner

Pay electronically using a Visa, MasterCard or Discover card or an electronic check transaction

See posting of 💡 payments in real time...

If you have multiple accounts, pay with a single payment

Makes it easy to monitor your usage and learn from it 😊

See your usage by month, day or hour in an easy-to-read graph

Provides current and historical billing information and payment history 📅 😊 Enroll in Paperless Billing 👍

Estimate your usage ❤️📝 during the billing cycle

Track activities that generate the most usage 💡💡💡

Receive high usage ⚡ notifications by email

How Do I Get It?

At BEMC we are committed to doing everything we can to help you manage your energy use. You can access SmartHub on your PC, laptop, at bemc.org, or download it to your tablet or smartphone. In no time, you can pay your power bill and monitor your energy use from anywhere.

- 1 Search for the SmartHub app in the Apple store or Android market and download it.
- 2 Press the 'By Name' button at the bottom.
- 3 Enter 'Brunswick Electric'.
- 4 Click on 'New User' to create a SmartHub account.

Now you're in
the know...

Welcome to the
SmartHub Club!



What Others Are Saying About



Overheard at Tee-Time Cafe in Shallotte

"It was so much easier to use than I thought it would be. SmartHub is user-friendly, really."

Overheard at La Cucina in Sunset Beach

"Look here on SmartHub – see how much colder it was last winter?"

Overheard at Pizzetta's in Leland

"It's great being able to pay my bill through SmartHub – it's quick and easy."

Overheard at Joe's BBQ in Whiteville

"My son loves computer apps and stuff like that. I got him to teach me how to use SmartHub, and I love it!"

Overheard at Elon's in Ash

"SmartHub was a game changer at my house. Now we all know how much energy we're using, and what activities use the most."

BEMC HEADQUARTERS/ SUPPLY OFFICE

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SOUTHPORT/OAK ISLAND DISTRICT OFFICE

4335 Southport-Supply Rd (Hwy 211) • Southport, NC 28461

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2228 New Britton Hwy E (Hwy 130) • Whiteville, NC 28472

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REPORT AN OUTAGE: (800) 682-5309