

Bill payment terminal locations

BEMC

Supply Headquarters
795 Ocean Hwy W
24 Hours A Day, 7 Days A Week

Shallotte

Scotchman
359 Whiteville Rd
24 Hours A Day, 7 Days A Week

BEMC

Southport/ Oak Island Office
4335 Southport-Supply Rd
24 Hours A Day, 7 Days A Week

Southport

Southport Substation
720 N. Fodale Ave
24 hours a day, 7 days a week

BEMC

Whiteville Office
2228 New Britton Hwy E
24 Hours A Day, 7 Days A Week

Sunset Beach

Market Express
1690 Seaside Rd
6 am – 11 pm, 7 days a week

Chadbourn

Peacock Road Substation
11165 Peacock Rd
24 hours a day, 7 days a week

Whiteville

White Marsh Substation
8444 Red Hill Rd
24 hours a day, 7 days a week

Holden Beach

Boone's Neck Pantry
2355 Kirby Rd SW
6 am – 9 pm, 7 days a week

Winnabow

Handee Hugo
6170 Ocean Hwy
24 hours a day, 7 days a week

Nakina

Fowler's Supermarket
Hwy 904
6 am – 9 pm, Mon – Sat
9 am – 9 pm, Sun

To purchase power by phone, call (866) 934-6831

To start a PrePay account, call (800) 842-5871

To report an outage, call (800) 682-5309

**BRUNSWICK
ELECTRIC** 
Membership Corporation

A Touchstone Energy[®]
Cooperative 

(800) 842-5871 • bemc.org

Supply • Southport/Oak Island • Whiteville



*Take control of
your power bill*



This institution is an equal opportunity provider.

Rev 4/19



Why PrePay?

Take control of your monthly power bill. This optional service lets you pay for power in advance. You buy the power you need, when you need it. No electric bill to worry about, and no deposit to start service.

How do I buy power?

Add money to your account or accounts by phone, at one of BEMC's offices, through SmartHub, or at a Bill Payment Terminal (BPT).



PHONE – Call (866) 934-6830 to add \$20 or more to your account via credit or debit card.



IN PERSON – Visit our BEMC offices in Supply, Southport/ Oak Island or Whiteville. See addresses on the back of this brochure.



AT A BILL PAYMENT TERMINAL
Add to your account using \$10, \$20, \$50 and \$100 bills at any of our BPTs. A list of locations is on the back of this brochure.



THROUGH SMARTHUB – Download the app or access it through bemc.org.

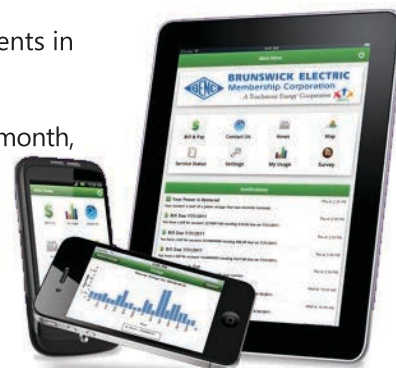
How much power do I have left?

Find out through email alerts. SmartHub gives you 24/7 access to your account on your smartphone, tablet or computer.



Through the SmartHub app, you'll be able to:

- ✓ Receive an email alert when your account drops below a level that you pre-set. This email also has a link to a payment portal for your convenience.
- ✓ View the current status of your account.
- ✓ See postings of payments in real time.
- ✓ Review your usage by month, day and hour in an easy-to-read graph.
- ✓ Get high usage notifications by email.



Do I pay any other fees?

In addition to the energy usage charge, all members of BEMC pay a base facility charge, wholesale power cost adjustment, and a REPS rider. These fees are deducted in small increments daily for all PrePay accounts. There is a one-time setup fee of \$100 plus tax for a PrePay meter.