

Builder's Guide

**Establishing power in Brunswick,
Columbus, Bladen and Robeson
counties**



**BRUNSWICK
ELECTRIC** 
Membership Corporation

A Touchstone Energy®
Cooperative 

APPLYING FOR SERVICE

Brunswick Electric makes applying for temporary or underground service easy and convenient. Choose one of the following options:

- Complete the application for temporary and underground service on bemc.org, and a customer service representative will call you when the application is processed. ***NOTE: You will receive a confirmation message when the application is submitted. Do not close your browser until you receive the confirmation.***
- Call customer service at 800-842-5871
- Visit a BEMC office at:
795 Ocean Highway West, Supply
4335 Southport Supply Rd, Southport
2228 New Brittain Hwy E, Whiteville

REQUIRED INFORMATION WHEN APPLYING FOR SERVICE

Temporary Service:

- 911 Service address
- Name of Subdivision
- Lot Number, Block and Section
(if applicable)
- Location of temporary pole
(facing property)
- If there is a junction box or transformer located near the temporary pole
- Contact name and phone number

Underground Service:

- 911 Service address
- Name of Subdivision
- Lot Number, Block and Section
(if applicable)
- Location of meter pan *(on home)*
- Is lot clear for service
(all other underground lines marked)
- What amp service size required
(ex. 200-400)
- Contact name and phone number

IMPORTANT NOTES

- If you are going to use your T-pole for more than one house, please inform your customer service representative at the time of application
- **Meter pan must be installed before applying for underground service**
- Service is normally completed 7 to 10 business days after fees are paid
- Meter will be set after town/county inspection is received by BEMC
- BEMC is not responsible for any other underground lines, including water, sewer, gas, etc., that are not marked by the builder/homeowner

SCHEDULE OF FEES

Temporary service connection (per service).....	\$200.00
Sharing T-pole service.....	\$200.00
<i>for initial service then \$35.00 for each additional service using the same T-pole</i>	
Site not ready for installation trip charge.....	\$ 80.00
New service connection (0-200ft).....	\$625.00
Over 200ft underground.....	\$7.50/ft
Additional meter utilizing existing service.....	\$ 50.00
Disconnect fee.....	\$ 35.00
Reconnect fee.....	\$ 35.00
Meter pan change-out.....	\$ 35.00

Primary and secondary line construction

Underground in conduit.....	\$9.00/ft
Overhead or direct burial of line, when feasible.....	\$6.00/ft

After hours fees for reconnect / disconnect

4:30 p.m. to 10 p.m.....	\$100.00
10 p.m. to 8 a.m.....	\$350.00

Security Deposit

A deposit is required by new builders for each meter; a builder is considered new for two years of service with BEMC. The deposit may be waived upon the receipt of a letter of credit, Surety Bond, or CD. Contact customer service for more information.

New Service (Per meter).....	\$500.00
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Outdoor lights

Pole set at time of initial service or upgrade.....	\$100.00
In excess of 100 feet from existing facility.....	\$100.00
<i>plus \$2.50 per ft</i>	

Fees are due and payable upon completion of the application and can be paid as follows:

- 24/7 automated phone system by calling 866-934-6830
- Online at bemc.org or through SmartHub mobile app
- In person at any BEMC office
- Automatic bank draft
- Bill Payment Terminals (11 in the service area)

A note about outdoor lighting: BEMC offers free, professional outdoor lighting design consultation and installation for residential and commercial members. Our monthly rates include maintenance and replacement, as well as the cost of energy consumed. BEMC ensures all your outdoor lighting plans are in compliance with county and town ordinances. Ask your customer service representative for more information or visit bemc.org to view a comprehensive outdoor lighting brochure.

IMPORTANT TELEPHONE NUMBERS

Brunswick Electric Customer Service	800-842-5871
Supply Headquarters	910-754-4391
Whiteville District Office	910-642-5011
Oak Island District Office	910-457-9808
BEMC Customer Service Fax	910-755-4299
BEMC Automated Payment System	866-934-6830
Brunswick County Inspections Department	910-253-2055
Columbus County Inspections Department	910-640-6619
North Carolina No Cuts	800-632-4949 or 811

**To report an outage, please call
800-682-5309.**



Brunswick Electric Membership Corporation
PO Box 826, Shallotte, NC 28459
www.bemc.org

