



December 30, 2020

We are aware that some members have not received their December electric bill due to delays with USPS. We want to reassure you that BEMC has mailed all bills as scheduled with no delay. To avoid a delay in receipt through the mail, you can create an account through SmartHub and receive bills electronically. Simply visit [bemc.org](http://bemc.org) and click the link for SmartHub to begin setup. If you have issues creating your account, questions or concerns, please call our office at 800-842-5871 and we will be happy to assist you. Though our lobbies remain closed due to pandemic precautions, payments can be made Mon. – Fri. 8 a.m. - 5 p.m. at the drive-thru of all office locations, via bill payment terminals located throughout our service territory, or by calling 866-934-6830.